

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act, 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032

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SECY/CHN 015/08NKS

C A No. Applied for Complaint No. 194/2022

In the matter of:

Preeti Bhati

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Vinod Kumar, Counsel of the Complainant
2. Mr. Imran Siddiqi, Ms. Ritu Gupta, Ms. Shweta Chaudhary, Mr. Vijay Rana & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 20th December, 2022

Date of Order: 22nd December, 2022

Order Pronounced By:- Mr. Nishat Ahmad Alvi, Member (CRM)

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on pretext of premises booked by MCD. Complainant, pleading that respondent has wrongly rejected her application for new connection; therefore, she has prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his application for new connection.

Complaint No. 194/2022

2. The complainant in complaint stated that she applied for new connection vide request no. 8005789798 at her premises no. 1250, Rang Mahal, Behind Novelty Cinema, Delhi-110006. She further submitted that respondent rejected her application for new connection on the pretext of "same site energy dues, building height more than 15 meters and address in MCD objection list" which is fake ground. Therefore, complainant's application for new connection may be granted.

3. OP in its reply briefly submitted that complainant is seeking new electricity connection at premises bearing 1267, Rang Mahal, Behind Novelty Cinema, Chandni Chowk, vide request no. 8005789798. OP further submitted that new connection cannot be granted on account of various deficiencies including that of MCD objection as prelist circulated by them of unauthorized constructed properties.

4. The matter was listed for hearing on dated 03.11.2022, 17.11.2022, 06.12.2022 and 20.12.2022 and on all consecutive hearings no one was present on behalf of the complainant.

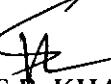
5. In the facts and circumstances the Forum feels that the complainant is no longer interested in pursuing her matter with the Forum.

6. Therefore, the Forum dismisses the case with a liberty to complainant to file a fresh.

7. No order as to the cost. Both the parties should be informed accordingly. File be consigned to Record Room.


(NISHAT A. ALVI)
MEMBER (CRM)


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN